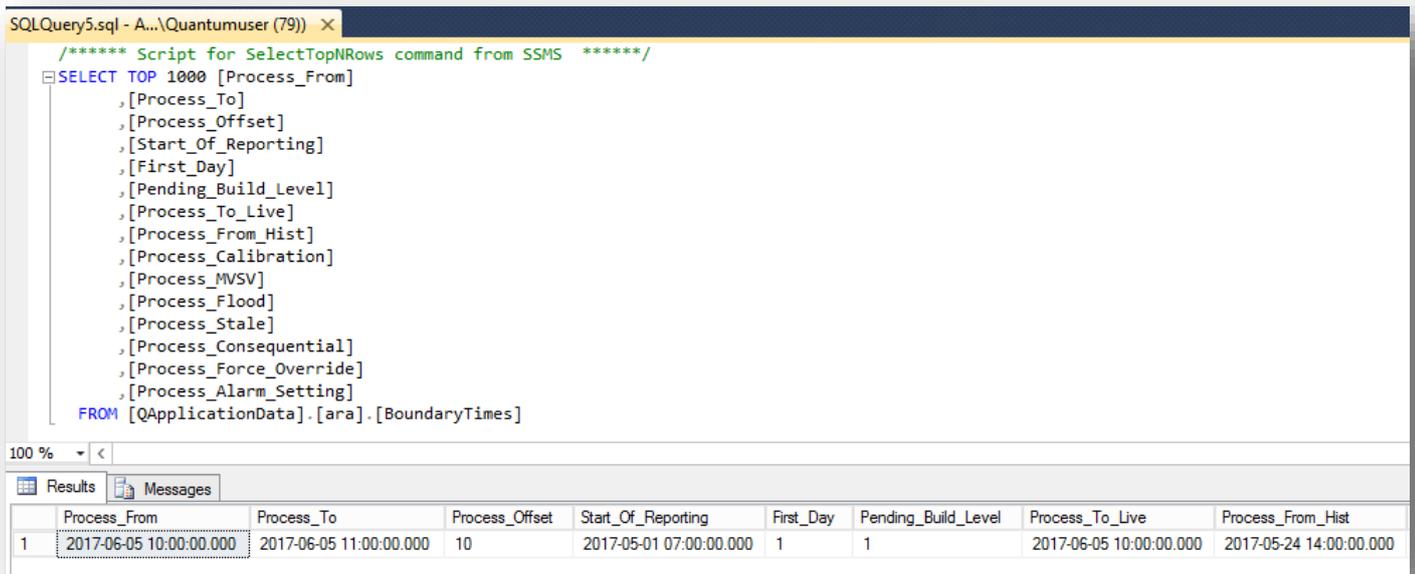


What is the ARA Boundary Times table?

The Boundary times table assess the progress of history recovery and the current live processing situation of your ARA installation.

1. Open SQL Server Management Studio.
2. Connect to Server.
3. Expand the Databases folder in left hand window.
4. Expand the QApplicationData database.
5. Expand the Folder called Tables
6. Right click option ara.BoundaryTimes.
7. From the drop down presented, select the Top 1000 Rows.
8. The boundary query will run and show one line of information. Please note that times are displayed in UTC.



Process From – (the start of the last run)

Process To – (the end of the last run)

Start of reporting – (this indicates how far back history catch up is scheduled to run, history catch up is complete when the “Start of reporting” time is the same as the “Process From Hist” time)

Process To Live – (how far forward)

Process From Hist – (indicates the progress of history catch-up, how far back processing has reached)

All columns should contain the Date and Time of reporting.

Exporting Results

You may be asked to send results from this tables to second line support.

To retrieve the data for further analysis follow the next few steps to export the table.

1. Select the Results to file option (highlighted in Red box in below image) in the SQL tool bar
2. Execute the query again and the option to save log will be given.



Exaquantum /ARA Releases Affected

R2.85, R3.01, R3.02